Declaration of conformity for the European Community

ATLINKS declares that Alcatel IP20 telephone complies with the relevant basic requirements and provisions of the European directive 1999/5/CE. You can download the declaration of conformity and the user's guide from the following address:

www.alcatel-business.com

The CE logo shown on the products indicates that they are compliant with the basic requirements of all the applicable directives.

CE

Environment

This symbol means that your inoperative electronic appliance must be collected separately and not mixed with the household waste. The European Union has implemented a specific collection and recycling system for which producers' are responsible.

This appliance has been designed and manufactured with high quality materials and components that can be recycled and reused.

Electrical and electronic appliances are liable to contain parts that are necessary in order for the system to work properly but which can become a health and environmental hazard if they are not handled or disposed of in the proper way. Consequently, please do not throw out your inoperative appliance with the household waste. If you are the owner of the appliance, you must deposit it at the appropriate local collection point or leave it with the vendor when buying a new appliance.

(a) - If you are a professional user, please follow your supplier's instructions.

(b) - If the appliance is rented to you or left in your care, please contact your service provider.

Please help us protect the environment in which we live!

Notice of copyright and trademarks

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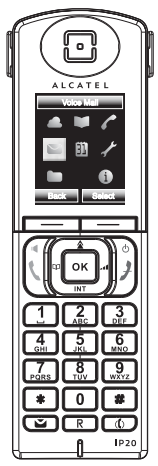
ALCATEL

Alcatel IP20
Quick start guide



Left soft key : access to call list

Right soft key : access to calendar

Navigation key : main menu/OK key

Left: phonebook

Right: volume control

Up: redial

Down: Intercom

BLF key

End call
Power on/off

Accept calls
Handsfree mode
Select line

Hash key : change input method (upper/lower case)

Voicemail key

Star key : lock/unlock keypad (long press)

Mute key : mute/unmute

Display icon description

	Missed calls		Ringer off		Voicemail
	Handsfree activated	DND	Do not disturb		Headset mode
	Mute		Keypad lock		Alarm on
	Battery charge level : ok Batteries need charging		Good reception quality Bad reception quality		Call in progress (green) Call on hold (red) Call ended (red)
	Call forward				

Handset registration

- From base : make a long press on key until led is flashing in blue.
- From handset : press OK .
- Select base on which you want to register the handset and press OK .
- If requested, enter base code (0000 by default) and press OK otherwise handset will register automatically to the base.

Intercom

- Press **INT** and select the desired handset from the list and press OK key to launch the call.

Making a call

- Pre-dialing : enter the phone number and press .
- Direct dialing : press . Enter the phone number.
- Handsfree : enter the phone number and press twice.
- Headset : connect the headset to the phone, enter phone number and press .

Note : to place a call from a specific line, make a long press on and use navigator to select the desired line and press OK .

Accepting a call

- Handset mode: press .
- Headset mode: press .
- Handsfree mode: press twice.
- Answering a waiting call : select **Accept** or **Reject** softkey.

Putting a call on hold

- Select **Hold** with navigator and press OK .
- To retrieve the call, select **Unhold** with navigator and press OK .

3-party conference

- Once in line with 1st caller, press **2nd Call** softkey, then select the type of call and press OK .
- Dial 2nd party number or select handset and press OK .
- Then press **Conf** soft key to establish the conference.

Note: you may be asked to select the line to use for the second call.

Call forward

- Press OK to open main menu. Select **Services → Call Forward**.
- Select the line for which you want to set call forward.
- Then select the type of call forward.
- Set the status to **enabled/disabled**, fill in destination number and press OK .

Call transfer

Attended transfer :

- Once in line with 1st caller, press **2nd Call** softkey, then select the type of call and press OK .
- Dial the second phone number or select handset.
- When the call is answered, select **Transfer** from call options list to complete the transfer.

Blind transfer:

- Once in line with 1st caller, press **Transfer** softkey
- Dial the destination telephone number and press **Transfer** soft key.

Language selection

- Press OK to open main menu. Select Settings → Language.
- Select the desired language and press OK .

Redial

- Press .
- Highlight a record.
- Press to make the call, you may select the line by long pressing .

Phonebook

Access phonebook :

- Press .
- Select the **Directory** type.
- Select a contact and press **Options** soft key to select an operation.

Add new entry :

- Press .
- Select the **Directory** type.
- Press **Options** soft key and select **Add**.
- Enter first name, last name and numbers.
- Press **Save** softkey

Do not Disturb

- Press OK Select **Services → DND**.
- Select the line for which you want to set DND feature.
- Select **Activate** and press OK .

Voicemail

- Press to access voicemail.

OR

- Go to **Menu → Voicemail** to check number of messages. Press **Call** softkey to retrieve your messages.

Handset web interface

- Press OK to access main menu.
- Select **Status → Network Status**. Check IP address.
- Open a web browser on your computer. Enter http:// and the IP address in the address bar and confirm. Default login is "userx"/0000, where "x" is your handset number.